

New Legal Hand Call-In Center Launches to Expand Access to Legal Support Across North Carolina



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FOR IMMEDIATE RELEASE
Sent on behalf of the N.C. Equal Access to Justice Commission
June 9, 2025

New Legal Hand Call-In Center Launches to Expand Access to Legal Support Across North Carolina

RALEIGH — The Wake County Legal Support Center, a program of the N.C. Equal Access to Justice Commission, is proud to announce the official launch of the Legal Hand Call-In Center serving North Carolina — a first-of-its-kind resource in the state offering free legal information, assistance, and referrals to the public.

Operated by trained non-lawyer volunteers, the Legal Hand Call-In Center aspires to help community members address everyday civil legal problems before they escalate into legal crises. There are no appointments, income limits, or immigration status requirements—making this service accessible to all.



Beginning June 9, North Carolina residents can connect with the Center from anywhere via:

- Phone or Text: 984-464-4406
- Email: nchelp@legalhand.org

The Center will not provide legal advice, but visitors will receive remote support from trained volunteers who use a robust online database of legal information and community resources. Services include information on public benefits, housing, family law, employment rights, and more — along with virtual Know Your Rights workshops tailored to local needs.

Rooted in the "neighbor helping neighbor" model, the Legal Hand Call-In Center recruits, trains, and supports its volunteers which enables them to scale support across the state and bring legal information directly into communities.

"The Wake County Legal Support Center is thrilled to bring this valuable resource to North Carolina," said Anh LyJordan, Director of the Wake County Legal Support Center. "This initiative empowers people with knowledge and tools to navigate legal challenges and promotes equal access to justice for everyone."

For more information, visit legalhand.org.

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About the North Carolina Equal Access to Justice Commission

The [North Carolina Equal Access to Justice Commission](#) was established in November 2005 by order of the Supreme Court of North Carolina and is chaired by Court of Appeals Judge Jeffery Carpenter. Its mission is to overcome barriers to justice and empower North Carolinians to meet legal needs through leadership, collaboration and problem-solving.

About North Carolina Judicial Branch

The [North Carolina Judicial Branch](#) is an equal and distinctively separate branch and core function of government. The 7,600 Judicial Branch employees statewide administer justice in courthouses in North Carolina's 100 counties. The [Judicial Branch budget for FY 2023–24](#) was \$750.7M, 90.9% of which is used to pay salaries and 9.1% is used for operations. The Judicial Branch receives 2.53% of the overall State budget.

About North Carolina Administrative Office of the Courts

The North Carolina Administrative Office of the Courts (NCAOC) is the administrative agency for the [North Carolina Judicial Branch](#), providing administrative services to help the North Carolina court system operate more efficiently and effectively, taking into account each courthouse's diverse needs, caseloads, and available resources.

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