

## Join NCCAA for a Dynamic Two-Day Training



**From** Sharon Goodson, North Carolina Community Action Association <communications@nccaa.net>  
**To** <sjohnston@tuesdayforumcharlotte.org>  
**Reply-To** <communications@nccaa.net>  
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**Lead with Confidence. Serve with Compassion.**



## Two-Day Dynamic Training

### Empowered Practice:

***Strengthening Safety, Communication, and Professionalism in Client Services***

**June 17–18, 2025 | Raleigh Marriott City Center**

This two-day training equips Community Action professionals with practical tools to navigate challenging client interactions, reinforce safety and situational awareness, communicate effectively across teams, apply motivational interviewing techniques, and uphold professional standards around boundaries and documentation. Participants will walk away with real-world strategies to enhance service delivery while maintaining resilience and ethical practice.



**Click to register**



### **Raleigh Marriott City Center**

**500 Fayetteville Street,  
Raleigh, NC 27601**

**Group rate: 229.00 USD per night**

**Last Day to Book: June 11, 2025**

**Book Your Group Rate**

**Share Community Action News with a Friend**

As a member of the NCCAA community, we work to empower low-income families, change people's lives for the better and improve the communities we serve. We are all dedicated to helping people help themselves and each other. Please take a moment and forward this news to a co-worker and grow the community of professionals dedicated to this important work.

**Click to Sign Up**

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North Carolina Community Action Association | 4428 Louisburg Rd, Suite 101 | Raleigh, NC 27616  
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