

## Your Donations Helped Janice Find Her Voice



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Goodwill's Pathways program

*Janice*

### OUR MISSION STARTS AT HOME

For two decades, Janice's full-time job was raising her children. But when her youngest entered middle school, she knew it was time to take a bold step forward for herself and for her family.

**"I was a stay-at-home mom for 20 years. My youngest is 14, so when he finally got into middle school it was my time to do something to help my family,"** Janice recalls. **"I decided to get back into the working field, so I applied to Goodwill as a part-time Cashier."**

What began as a part-time role quickly evolved into a career path for Janice. Her dedication and drive propelled her into higher roles within the organization.

But it wasn't just hard work that helped her rise – it was also the support she found through Goodwill's Pathways program, a free professional development resource available to all Goodwill team members **thanks to community donations and purchases.**

### THE POWER OF CAREER COACHING

**"I've gone from a part-time Cashier to Shift Lead, and now to Assistant Manager,"** she says. **"I joined the Pathways program to help me build the confidence and develop the leadership skills that I needed for this role."**

Through Pathways, Janice was paired with Christina, a dedicated Career Navigator, who became a trusted coach and mentor.

**"Ever since I met Christina she's helped me tremendously,"** Janice says. **"My confidence has been building, and I'm able to go after things**

**strong."**

Christina helped Janice develop communication strategies, leadership techniques and the confidence to speak up and advocate for herself.

**"She's taught me the skills needed to say what I need to say and how I need to say it. It's also a good platform for if I have any concerns or things I need to voice my opinion on. I can do that comfortably with her."**

## PATHWAY TO PROSPERITY

After six months in the program, Janice says the transformation is clear – not just to her, but to everyone around her. She hopes to grow even further within the organization, with her sights set on a promotion to Store Manager next.

**"It's just a good place to grow and learn more about myself," she reflects. "I'm able to engage more with my other managerial staff and with other team members, and I can see the growth within myself. My family can see the growth in me, and it's just amazing."**

## YOUR SUPPORT MAKES AN IMPACT

Janice's story is a powerful example of how [Goodwill's mission](#) starts at home. Through the Pathways program, team members like Janice are empowered to pursue their goals, build their confidence and unlock their full potential.

**If you would like to help fund tuition-free training programs that help people like Janice on their pathway to prosperity**, drop off your gently used donations at one of our [36 retail stores or donation locations](#), or [make a financial contribution](#).

Learn more about working with purpose at Goodwill [here](#).

## MORE SUCCESS STORIES



**Building pathways that help people pursue the life they want to achieve!**

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