

## Judith Launched a Gainful Career With Goodwill's Help



**From** Goodwill Industries of the Southern Piedmont <community@goodwillsp.org>  
**To** <sjohnston@tuesdayforumcharlotte.org>  
**Date** 2023-10-16 12:29



This email was sent to [sjohnston@tuesdayforumcharlotte.org](mailto:sjohnston@tuesdayforumcharlotte.org)

[why did I get this?](#) [unsubscribe from this list](#) [update subscription preferences](#)  
Goodwill Industries of the Southern Piedmont · P. O. Box 668768 · Charlotte, NC 28266 · USA



**“They work with you, with what you have and what you’re looking to get - not trying to convince you that this is your path. They help you find your path.”**



**Judith**

Goodwill's Forklift Training and Customer Service Experience courses

### MEET JUDITH

Less than a year ago, Judith Robert was living in Atlanta and working for a delivery company. Today, she lives in Rock Hill, works as a Billing Customer Service Representative with Spectrum and is back in college studying Human Resources.

*"I was supposed to get transferred with my job and that didn't happen,"* Judith explained when talking about her plans when she first moved to South Carolina.

### TUITION-FREE COURSES AT GOODWILL

Struggling to support herself without a job, Judith learned about [Goodwill's services](#) through word of mouth.

*"The beginning of my journey with Goodwill was taking the [Forklift class](#), and that opened up so many different opportunities and conversations with people along the way,"* she said.

Judith was determined to overcome her obstacles, and following her forklift training, she enrolled in the foundational [Customer Service Experience course](#) at [Goodwill's Gastonia Career Center](#), commuting all the way from Rock Hill to take the class in person.

*"When you make a commitment to do something, if it is important to you, then you're going to do it,"* she explained.

### OTHER SERVICES TO LAND THE JOB

Her hard work paid off. Working with Goodwill [Employer Engagement Specialist](#) Julie Salinas, Judith learned of an opportunity at Spectrum, one of

Goodwill's top 10 hiring employers, who hired a significant number of individuals who sought services or completed training programs at Goodwill in 2022.

Before she knew it, she was employed – and at her highest wage ever!

*"What I love about Spectrum is the growth within the business,"* Judith exclaimed. She's now back in school thanks to Spectrum, too, who covers \$10,000 in tuition costs for employees per year. Judith is getting her second bachelor's degree at SNHU, this time in Human Resources.

In addition to [free training courses](#), Goodwill participants also have access to free wraparound services, such as working with a Career Navigator and Employer Engagement Specialist, like Julie, who helped Judith in advancing her career.

Judith also worked with Alonia Preston, one of the nonprofit's Regional Career Navigators in Gastonia.

*"I love how Alonia just continuously followed up with me,"* Judith emphasized. *"She made sure that I had the resources that I needed in order to complete things, which I appreciated."*

### YOU CAN HELP CHANGE SOMEONE'S PATH

Courses like the one Judith took are available free of charge to the community, thanks to shopping and donating at [Goodwill's 32 retail locations](#), in addition to corporate, community and philanthropic donations.

Judith encourages much of her network to tap into the resources at Goodwill, especially since they're free of charge.

*"That's what you need if you're trying to get on your feet,"* she said. *"No matter what, I know that I can always go to them [Goodwill] as a resource. And they work with you, with what you have and what you're looking to get – not trying to convince you that this is your path. They help you find your path."*

If you or someone you know wants to donate material goods or make a financial gift to Goodwill to help support the nonprofit's [mission](#) of building pathways that help people pursue the life they want to achieve, click the button below.

**DONATE**



**Building pathways that help people pursue the life they want to achieve!**

See how you can make an impact today!

**DONATE**

**WORK**

## TRAIN



Copyright © 2021 Goodwill, All right reserved.  
You received this email because you are subscribed to our list from Goodwill.

**Our mailing address is:**  
Goodwill Industries of the Southern Piedmont  
P. O. Box 668768  
Charlotte, NC 28266

[Add us to your address book](#)

**UPDATE YOUR EMAIL PREFERENCES**