



WARMING HEARTS AND HOMES

Meeting your immediate energy needs



Do you need help paying your heating bill this winter?

The Mecklenburg County Department of Social Services is offering help to residents this winter by providing Low Income Energy Assistance Program (LIEAP) funds to eligible households. LIEAP is a federal program that assists low-income households with their immediate heating needs, so they won't have to choose between heating their homes and buying other necessities.

You do not have to be at risk of disconnection or delinquent to take advantage of this one-time, direct vendor payment in the amount of \$300, \$400, or \$500.

WHEN DO I APPLY?

- **December 2021 - March 2022**
(Seniors 60+)
- **January 2022 - March 2022**
(All Households)

HOW DO I APPLY?

- Visit our All ACCESS POINT at <https://allaccess.mecknc.gov> to apply for benefits, submit documents for existing cases and much more.
- Visit <https://epass.nc.gov/> to apply online
- Download the CIP application on our county website www.mecknc.gov/ENERGY and:
 - Mail completed application to 301 Billingsley Road, Charlotte, NC 28211
 - Email your completed application to Energy-CIP-LIEAP@mecklenburgcountync.gov
 - Drop-off completed application at one of our DSS locations:
 - Wallace Kuralt Building at 301 Billingsley Road, Charlotte NC, 28211
 - Community Resource Center at 3205 Freedom Dr., Suite 1000, Building A, Charlotte, NC 28208
- Call our DSS Call Center at 704-336-3000 to complete a telephone application.
- Walk-in to apply at either of our DSS locations (when County offices are open)

HOUSEHOLD CRITERIA

- At least one eligible U.S. Citizen or Legal Resident
- Be responsible for the heating cost
- Income at or below 130% of the Federal Poverty Limit
- Households DO NOT have to be behind on their energy bill to qualify.

WHAT FORMS OF VERIFICATIONS ARE REQUIRED?

- Any of the following forms of identification: State ID Card, Driver's License or Passport
- Utility Bill
- Social Security Number
- Proof of Income

LIEAP PAYMENT DETAILS:

Checks will be sent directly to the utility companies/vendors. The amount of the payment is based on the household's source of fuel (e.g., electric, gas, etc.) and other criteria. For more information, please visit our county website:

mecknc.gov/ENERGY



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