

Mecklenburg County Manager's "Board Bulletin"



From Mecklenburg County <web@subscriptions.mecklenburgcountync.gov>
To <sjohnston@tuesdayforumcharlotte.org>
Reply-To <web@subscriptions.mecklenburgcountync.gov>
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April 5, 2021

COVID-19 Update

As of 8:30 a.m., there were 102,881 cases of novel coronavirus (COVID-19) with 914 deaths due to COVID-19 reported among Mecklenburg County residents.

Click [here](#) for the latest data report.

NC Medicaid Managed Care Open Enrollment Underway

Effective July 1, 2021 the North Carolina Department of Health and Human Services will transition most beneficiaries to the new NC Medicaid Managed Care.

Under NC Medicaid Managed Care, beneficiaries will notice the following changes:

- Medicaid services will be administered and reimbursed by health plans.
- Beneficiaries will be able to choose a health plan and primary care provider (PCP). A new support system will be available to help beneficiaries make a choice and enroll in a plan that best suits their needs.
- Medicaid services will not change, but available health plans may offer enhanced services to plan members.
- Medicaid eligibility guidelines **will not** change because of Medicaid Transformation.

Mecklenburg County Medicaid beneficiaries can enroll in one of five health plans (WellCare, UnitedHealthcare Community Plan, Healthy Blue, AmeriHealth Caritas, or Carolina Complete Health) and select a PCP through an Enrollment Broker.

Residents can enroll by:

- Calling the Enrollment Call Center at 833-870-5500 (Sunday – Saturday, 7 a.m. – 8 p.m.)
- Visiting [NCMedicaidPlans.gov](https://ncmedicaidplans.gov)
- Completing and returning a paper enrollment form by fax or mail
- Using the NC Medicaid Managed Care mobile app

If a plan is not selected during open enrollment, beneficiaries will be auto-enrolled in a health plan and PCP on May 15, 2021.

Current beneficiaries will receive information by mail that outlines actions that need to be taken and who they can contact for assistance. For more information, visit [NCMedicaidPlans.gov](https://ncmedicaidplans.gov) or contact the Enrollment Call Center at 833-870-5500.

COVID-19 Task Force Town Hall on Food Insecurity & Relief

Mecklenburg County's COVID-19 Renewal and Recovery Task Force is hosting a virtual town hall to bring awareness to the damaging effect COVID-19 has had on the struggle for food security in Mecklenburg County. The event will also be used to highlight the various relief efforts that are underway.

The event is scheduled for Thursday, April 8, from 6 - 7:30 p.m. and will be moderated by Kevin Kendrick, a member of the COVID-19 Task Force. The event is free and open to the public.

Attendees will have the opportunity to hear from key field experts, ask questions, and learn about the various resources that are available to County residents.

Panelists include:

- Tina Postel, Executive Director of Loaves and Fishes
- Nicole Banahene, Director of Partner Relations at NC MedAssist
- Jane Shutt, Executive Director of Pineville Neighbors Place
- Guy Cousins, President of the Board of Directors at the Three Sisters Market.
- Jordan Brooks-Adams, Executive Director of the West Boulevard Neighborhood Coalition

For more information contact, Community Relations Coordinator Kay Tembo. To register for this Webex event, please visit <https://meck.co/3sGBztK>.

Tax Collector Service Counter Re-Opening April 12

The Office of the Tax Collector (OTC) and the County Assessor's Office (CAO) service counter will reopen to the public for in-person payments and other services beginning April 12. The service counter was previously closed to adhere to state and local COVID-19 protocols put in place to protect the health and safety of employees and customers.

Starting April 12, taxpayers can make in-person payments by visiting the OTC at Valerie C. Woodard Center,

3205 Freedom Drive, Entrance E, Suite 3000, Charlotte, NC 28208, Monday-Friday, 8:00 a.m. to 5:00 p.m.

In addition to the opening of the OTC, taxpayers are encouraged to make contactless payments 24/7 by phone (1-800-994-1026) or online ([MeckNC.gov/paytax](https://mecknc.gov/paytax)) using a credit card, debit card, or electronic check. There is no service charge for online or telephone payments at this time. Check and money order payments may also be made by mail or the drop box located in the Valerie Woodard Center lobby.

- Drop box located to the left of the service counter
- Include the bill number or parcel number with payment
- Mail: PO Box 71063, Charlotte, NC 28272

For more information, contact the OTC via email taxmeck@mecklenburgcountync.gov or call 980-314-4400.

You may also contact the County Assessor's Office via email AssessorQuestions@MeckNC.gov or call 980-314-4226. Visit us online at [MeckNC.gov/taxes](https://mecknc.gov/taxes).

Discussions with Dunlap

Discussions with Dunlap is a new monthly video hosted by George Dunlap, Chairman of the Board of County Commissioners. Chairman Dunlap will use this platform to discuss a wide range of topics including the work of the Board of County Commissioners, Mecklenburg County initiatives, and upcoming projects/ developments. This show will target all Mecklenburg County residents, who will have a unique opportunity to learn more about Chairman Dunlap and the services that the County provides.

In the show's first episode, viewers will learn more about Chairman Dunlap's background, passions, priorities, and the County's ongoing work related to the budget and MECK Pre-K. To watch the latest episode, please visit [MeckNC.gov](https://mecknc.gov) or [the County's YouTube page](#). The video will also be shown periodically on GovTV, Spectrum Cable channel 16.

News Releases:

- [April is National Child Abuse Prevention Month](#)

Click [here](#) to view a full list of news releases.

COVID-19 Symptoms:

As the pandemic continues to have an impact on the community, click [here](#) to view a list of COVID-19 symptoms.

COVID-19 Testing and Medical Advice:

Residents who believe they may have been exposed to the virus can contact the County's Public Health Hotline at 980-314-9400 to speak with a medical professional or for guidance on testing.

Testing locations can be found [here](#).

What to Do If You're Feeling Sick:

Click [here](#) for more information on what to do if you think you may have been exposed to the virus.

Frequently Asked Questions - Residents:

Click [here](#) to view a list of the most frequently asked questions related to COVID-19.

Resources for County Employees:

Employee Rights Under Families First Coronavirus Act

On April 1, 2020, the Families First Coronavirus Response Act was signed to help provide additional paid leave for government employees affected by COVID-19.

Click [here](#) to learn more about the act.

CALENDAR REMINDERS

- Tuesday, April 6, - Mecklenburg Board of County Commissioners Meeting- virtual, 5-8:00 p.m.
- Wednesday, April 7, - Eastway Regional Recreation Center -Phase One- Opening , 3150 Eastway Park Drive, Charlotte, NC 28213, 11:30 a.m.

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