

Seeking Candidate for the position of District Liaison in the Charlotte office of Congresswoman Alma S. Adams, Ph.D. - March 26, 2021 submission deadline



From The Office of Congresswoman Alma S. Adams, Ph.D. <phanalphie.rhue@mail.house.gov>
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Seeking Candidates for the position of District Liaison In the Charlotte office of Congresswoman Alma S. Adams, Ph.D.

801 E. Morehead Street, Suite 150, Charlotte, NC 28202

Note: The office is currently remote working due to the current COVID-19 pandemic.

Congresswoman Alma Adams is seeking a District Liaison for her Charlotte, NC district office. Successful candidates will have familiarity with federal agencies, excellent written and oral communication skills, the ability to exercise discretion and independent judgment, and will be detail-oriented as well as team-oriented. Additionally, a strong knowledge or connection to Mecklenburg County is a plus. Core responsibilities include answering casework correspondence and verbal communications with constituents, managing and navigating constituents' casework through federal agencies to ensure fair and timely responses to their problems or refer constituents to appropriate state or local contacts for non-federal issues, attending and participating in community meetings and events-including some evenings and weekends, and assessing casework and community activities for matters warranting legislative action.

View the full job description [HERE](#) and online at [Adams.House.gov/jobs](https://adams.house.gov/jobs).

Qualified candidates should submit an electronic pdf of their cover letter and resume to nc12districtclt@gmail.com.

Cover letter and resume must be received via email no later than March 26, 2021, 11:59 pm.

The office is a " Equal Opportunity Employer". All are encouraged to apply.

Job Description

District Liaison

The Office of Congresswoman Alma S. Adams, Ph.D.
North Carolina's 12th Congressional District

Title:
Reports To:
Work Location:

District Liaison
District Director
Charlotte, NC District Office
801 E. Morehead Street, Suite 150, Charlotte, NC 28202

Note: The office is currently remote working due to the current COVID-19 pandemic.

CORE RESPONSIBILITIES:

- to monitor and update the Member and District Director on district and local issues
- to answer casework correspondence and verbal communications with constituents
- to act as liaison with federal, district, and local agencies for the Member and constituents

QUALIFICATIONS:

- strong oral and written communication skills
- knowledge of the legislative process
- knowledge of all issues and events in the district in which the Member is involved
- proficiency in word processing
- strong telephone skills
- thoroughness and careful attention to detail
- skill in organizing and prioritizing work tasks and activities
- ability to exercise discretion and independent judgment in fulfillment of casework responsibilities
- available to work after hours, weekends and holidays
- ability to work well under pressure
- ability to work cooperatively and courteously with others
- strong knowledge or connection to Mecklenburg County is a plus

DUTIES:

- handles all casework assignments under the supervision of the Constituent Services Director
- acts as the grass roots representative for the Member within his or her area of responsibility including answering casework correspondence, verbal communications with constituents, and acting as liaison with federal, district, and local agencies
- assesses casework for problems requiring legislative action and makes recommendations to the District Director, Chief of Staff and Legislative Director
- screens and refers cases, when appropriate, to other district offices
- logs in incoming and outgoing mail and incoming telephone calls relating to casework
- prepares weekly reports on work activities and appropriate report categories and district activities in his or her assigned areas
- continually screens active cases and acts as liaison with constituents to ensure that their cases are handled in a responsive manner
- maintains up-to-date files on all cases and categories of information of importance to the Office
- performs other duties as assigned.

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Phanalphie Rhue, District Director
Congresswoman Alma S. Adams, NC-12

801 E. Morehead Street, Suite 150, Charlotte, NC 28202
Phone: 704-344-9950

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Connect with us



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[Customer Contact Data Notice](#)

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