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Mecklenburg County Manager's "Board Bulletin"

Mecklenburg County [web@subscriptions.mecklenburgcountync.gov]

Sent: Friday, May 29, 2020 5:22 PM

To: Steve Johnston



MECKLENBURG COUNTY GOVERNMENT

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COVID-19 Update – Message from the County Manager

A new toolkit designed to provide resources and support to area businesses reopening during Governor Roy Cooper's "[Safer at Home Phase 2](#)" has received two endorsements from the Charlotte business community.

The Charlotte Executive Leadership Council (CELC) and the Charlotte Regional Business Alliance (formally known as the Charlotte Chamber of Commerce) announced their endorsement of the [Small Business Sector-Specific Toolkit](#).

The toolkit launched this week on [MeckNC.Gov](#) and is the second resource kit developed by the Business Leaders Roundtable.

The Small Business Sector-Specific Toolkit contains information and resources specifically targeted to businesses reopening during phase 2 such as hair salons, construction companies, fitness facilities and tattoo parlors.

In addition to printable signs and general safety guidelines, the toolkit also features **Charlotte Region Axonify**, a new online training platform for employees on a variety of topics from handwashing techniques to courses on teleworking.

The new toolkit also features a link to **Carolinas Match**, to connect businesses with manufacturers of personal protective equipment or PPE.

Click [here](#) to view the new toolkit.

And this week, the Board of County Commissioners will take the next step toward finalizing the County's operating budget for fiscal year 2021. The FY2021 Recommended Budget will be adopted on Tuesday, June 2, during the Board of County Commissioners meeting. The public may watch the sessions live on the Government Channel or [online](#).

Please continue to monitor [MeckNC.gov](#) for the latest updates on COVID-19.

Sincerely,

Dena. R. Diorio, Mecklenburg County Manager

New DSS Application Will Allow Customers to Upload Documents

The Mecklenburg County Department of Social Services is launching a campaign to inform customers of ways to apply for benefits remotely. In addition to being able to apply for Medicaid and Food and Nutrition Services on-line, DSS customers will soon be able to upload their supporting documents and recertifications

online.

On Monday, June 8 the department will launch a mobile app that will allow customers to attach applications, recertifications, and other documents. The app will allow customers to conveniently upload their applications from anywhere with their mobile or desktop devices. This system is user-friendly and efficient.

Each day hundreds of customers travel to DSS to drop off documents. For most DSS customers, it takes two bus trips to reach a County facility. The new online app will eliminate wait times and the need for customers to come to a physical location. The app also provides a safe way to provide County services during the COVID-19 pandemic.

Step-by-step instructions will be provided on MeckNC.gov to ensure that customers have a positive online experience. DHHS Epass continues to allow customers to apply for Medicaid and Food and Nutrition Services online. DSS applications can still be completed by phone at 704-336-3000. Applications are also available for pickup only at the following DSS locations:

- **Kuralt Centre** 301 Billingsley Road, Charlotte, NC 28211
- **Community Resource Center** 3205 Freedom Drive, Suite 1000, Charlotte, NC 28208

The completion of this project is the result of a collaborative effort between DSS and the County's Information Technology Services Department.

For more information contact DSS Deputy Director MenTchaas Ari at MenTchaas.Ari@MeckNC.gov or 980-314-6469.

CSS Announces New Continuum of Care (CoC) Planning Grant

Mecklenburg County Community Support Services is pleased to announce the launch of a new, Continuum of Care (CoC) planning grant project. The planning grant, referred to as "[Evaluate Upstream: Optimizing the Homelessness Prevention Assistance System In Charlotte-Mecklenburg](#)," will continue through April 2021.

The project is funded by a federal grant awarded to the Charlotte-Mecklenburg Continuum of Care (CoC) to focus on homelessness prevention. The purpose of the planning grant is to create a prevention-focused evaluation framework and methodology that will inform investment and strengthen and expand the prevention strategies of the CoC.

In response to COVID-19, communities are developing strategic housing and homelessness plans that integrate public health promotion with economic recovery. Prevention is key to protecting the community and ensuring housing stability. The work of "[Evaluate Upstream: Optimizing the Homelessness Prevention Assistance System In Charlotte-Mecklenburg](#)" will result in the development of an overall evaluation methodology and framework to enable an informed and nimble approach to adjusting prevention strategies and activities.

To learn more about the project, including goals and activities, a summary document is linked [here](#) or contact [Stacy Lowry](#).

News Releases:

- [Mecklenburg County Public Health Launches New Enhancements to COVID-19 Case Investigation and Contact Tracing Program](#)
- [Toolkit Getting Rave Reviews from Mecklenburg Business Groups](#)
- [Mecklenburg Minute](#)
- [Update on Novel Coronavirus \(COVID-19\)](#)
- [County Announces Park and Recreation Phase 2 Reopening Plans](#)
- [County Assessor's Office Phasing in Field Services](#)

Click [here](#) to view a full list of news releases.

Media Update:

Mecklenburg County Manager Dena R. Diorio and Public Health Director Gibbie Harris gave an update on COVID-19 cases in Mecklenburg County, on Friday, May 22. Click [here](#) to view the latest media availability.

COVID-19 Symptoms:

As the pandemic continues to impact the community, click [here](#) to view a list of COVID-19 symptoms.

COVID-19 Testing and Medical Advice:

Residents who feel they may have been exposed to the virus can contact the County's Public Health Hotline at 980-314-9400 to speak with a medical professional or for guidance on testing.

What to Do If You're Feeling Sick:

Click [here](#) for more information on what to do if you think you may have been exposed to the virus.

Frequently Asked Questions - Residents:

Click [here](#) to view a list of the most frequently asked questions related to COVID-19.

Resources for County Employees:

Employee Rights Under Families First Coronavirus Act

On April 1, the Families First Coronavirus Response Act was signed to help provide additional paid leave for government employees affected by COVID-19.

Click [here](#) to learn more about the act.

The latest
[MecklenburgCountyNC.gov](https://www.mecknc.gov)

Board Bulletin

is **now available** online.

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