

Mecklenburg County Manager's "Board Bulletin"

Mecklenburg County [web@subscriptions.mecklenburgcountync.gov]

Sent: Monday, October 27, 2014 8:36 PM**To:** sjohnston@tueforumclt.org**MECKLENBURG COUNTY
GOVERNMENT****BOARD BULLETIN**An update to the Mecklenburg Board of County Commissioners
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October 27, 2014

Ebola Preparedness Update

As a follow-up to our Ebola preparedness update, I wanted to notify you that we are providing monitoring for two individuals who have arrived in Mecklenburg County from one of the three countries experiencing widespread Ebola.

These individuals have had no known contact with anyone diagnosed with the Ebola virus. They are considered low-risk, and are currently being monitored by a communicable disease nurse. This monitoring includes the individuals taking their temperature twice daily for 21 days, and reporting to the nurse.

This protocol has been developed based on guidance from the Centers for Disease Control and the North Carolina Division of Public Health. The process will continue to be followed for any new arrivals. If there are any confirmed Ebola cases, you will be notified immediately.

Additionally, our processes and protocols have been updated and are available on the County's website. Please follow this link for our [Ebola Facts](#) page.

Early Voting Now Underway

Early Voting for the 2014 General Election began on Thursday, Oct. 23 and will continue through Saturday, Nov. 1. In order to be eligible for early voting, voters must have been registered 25 days before the election – same-day registration is no longer allowed by state law. Registered voters in Mecklenburg County may vote at any one of the 21 early voting locations throughout the County. For a complete list of early voting locations, along with a location map, directions, and hours of operation, click [here](#).

WIC Crossroads Computer System Rolls Out on Nov. 17

Back in August, I informed you of the new paperless electronic system that will be implemented at the Mecklenburg County Women, Infants and Children (WIC) Office. After a short delay on the state level, the County will now roll out the Crossroads System beginning the afternoon of Nov. 17.

To allow for installation, the WIC Office will be closed Friday, Nov. 14 and the morning of

To allow for installation, the WIC Office will be closed Friday, Nov. 14 and the morning of Monday, Nov. 17. More than 300 appointments had already been made for those dates. With help from the state office, those clients are being contacted to reschedule. Clients can also reschedule on their own by calling the WIC Appointment Line at 704-336-6500.

The Crossroads WIC System is a model information system that is replacing the 30-year-old NC WIC Automated Data Processing (ADP) System. The system requirements for Crossroads were defined by a consortium led by the state of North Carolina and included Alabama, Virginia and West Virginia. For more information about Crossroads, go to <http://www.ncdhhs.gov/crossroads/>

Charlotte-Mecklenburg Storm Water Services Recognized for Excellence in Communication

Congratulations to Charlotte-Mecklenburg Storm Water Services (CMSWS) for winning first place in the National Association of Flood and Stormwater Management Agency's Excellence in Communications Contest for their "Your Car is Not a Boat" flooding public awareness campaign.

CMSWS held a [Sing the Jingle](#) contest and asked the public to write and perform their local "Your Car is Not A Boat" jingle. The contest winner's version of the jingle was professionally recorded and used in ads aired on local media.

CMSWS's campaign was chosen for their creative way of building on the National Weather Service's trademarked phrase, "Turn Around, Don't Drown" and getting the public to remember and act upon a simple, life-saving message.

City-County Water Services Billing Cycle Alignment Project

The Charlotte-Mecklenburg Utility Department (CMUD) is proposing to realign its billing cycles to improve customer service and reduce inefficiencies. The impact to the customer will be limited to changes in the date their water meter is read and the date their bill is due.

CMUD has more than 250,000 accounts, grouped and billed in 19 billing cycles. The number of customer accounts in each cycle varies considerably. Scattered distribution and difference in the size of each billing cycle evolved over years of rapid growth.

Starting in March 2015 and finishing by May, CMUD will realign the billing process into 17 cycles based on geographic location. The realignment of cycle boundaries will allow CMUD to significantly reduce the gap between meter reading and billing to about eight days. Additional information can be found [here](#).

CALENDAR REMINDERS

- Wednesday, October 29, 6:30 p.m. – County Manager to speak at Republican National Hispanic Assembly of Charlotte's October meeting
- Tuesday, November 4 – Election Day
- Wednesday, November 5, 5-6 p.m. – BOCC Regular Meeting, Informal Session, CH-14
- Wednesday, November 5, 6 p.m. – BOCC Regular Meeting, Formal Session, CH-14
- Monday, November 10, 8:30 a.m. – BOCC Breakfast with Mecklenburg County Legislative Delegation, CMGC Room 267

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