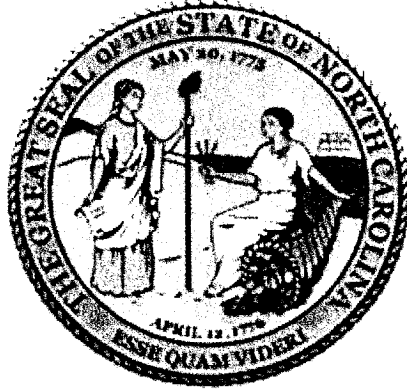


NORTH CAROLINA GENERAL ASSEMBLY

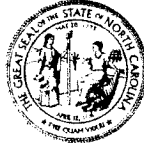


NORTH CAROLINA STATE GOVERNMENT RESOURCE GUIDE

Senator Joel D. M. Ford

District 38 – Mecklenburg County

2013-2014



North Carolina General Assembly
Senate Chamber
State Legislative Building
Raleigh, NC 27601-2808

SENATOR JOEL D. M. FORD
38TH DISTRICT

OFFICE ADDRESS: STATE LEGISLATIVE BUILDING
16 W. JONES STREET, ROOM 1119
RALEIGH, NC 27601-2808
(919) 733-5955
TELEPHONE: (919) 754-3254 FAX

COMMITTEES:

APPROPRIATIONS ON DEPARTMENT OF
TRANSPORTATION
APPROPRIATIONS/BASE BUDGET
AGRICULTURE/ENVIRONMENT/NATURAL
RESOURCES
FINANCE
INSURANCE
TRANSPORTATION

Dear Constituents and Friends,

I am honored to be able to represent you in North Carolina's Senatorial District 38. As you know, Mecklenburg County has a very rich history and holds the distinction of being the most populous county in the state of North Carolina.

North Carolina state government is the state's largest employer. It is the epicenter of our state's political process. As your state Senator, I believe it is important for you to be actively involved in issues of importance which may directly impact you, your family, friends, or neighbors.

I trust that you will find the State Government Resource Guide helpful to contact some of the agencies within state government. Please feel free to utilize the North Carolina state government website as well, <http://www.ncgov.com>, for more in-depth information regarding our state resources.

Sincerely,

A handwritten signature in black ink, appearing to read "Joel D. M. Ford".

Joel D. M. Ford
District 38
Mecklenburg County



INDEX

<u>Department</u>	<u>Page</u>
Administration, N.C. Department of	3
Agriculture, N.C. Department of	3
Attorney General, (N.C. Department of Justice)	2
Auditor, Office of the State	3
Commerce, N.C. Department of	3
Cultural Resources, N.C. Department of	4
Education (N.C. Department of Public Instruction)	4
Environment and Natural Resources, N.C. Department of	4
Governor, Office of the	2
Health and Human Services, N.C. Department of	4
House, N.C. Speaker of the	6
House of Representatives, United States	1
Insurance, N.C. Department of	5
Labor, N. C. Department of	5
Legislature (N.C. General Assembly)	5
Lt. Governor, Office of the	2
Personnel, Office of State	7
Public Safety, N.C. Department of	7
Revenue, N.C. Department of	7
Secretary of State, Office of the	2
Senate, N.C. (President Pro Tempore)	6
Senate, United States	1
Transportation, N.C. Department of	8
Treasury, Office of the State	8

STATE GOVERNMENT RESOURCE GUIDE

Congressional Representatives for District 38

UNITED STATES SENATE-

The Honorable Richard Burr
217 Russell Senate Office Building
Washington, D.C. 20510
Phone: (202) 224-3154
Fax: (202) 228-2981
<http://burr.senate.gov>

The Honorable Kay R. Hagan
521 Dirksen Senate Office Building
Washington, D.C. 20510
Phone: (202) 224-6342
Fax: (202) 228-2563
Phone: (704) 334-2448 (Charlotte office)
Fax: (704) 334-2405 (Charlotte office)
<http://hagan.senate.gov>

UNITED STATES HOUSE OF REPRESENTATIVES-

The Honorable Robert M. Pittenger
US House District 9
224 Cannon House Office Building
Washington, D.C. 20515
Phone: (202) 225-1976
Fax: (202) 225-3389
Phone: (704) 362-1060 (Charlotte office)
Fax: (704) 365-6384 (Charlotte office)
<http://pittenger.house.gov>

US House District 12**
2304 Rayburn House Office Building
Washington, D.C. 20515
Phone: (202) 225-1510
Fax: (202) 225-1512
Phone: (704) 344-9950 (Charlotte office)**
Fax: (704) 344-9971 (Charlotte office)**

** (Pertains to contact information for former US Representative Mel Watt, who was appointed as head of the Federal Housing Finance Agency. Information subject to change upon election of new US Representative.)

NOTE: Contact your Congressional representatives for matters relating to the federal government, e.g. Bankruptcy Courts, Equal Employment Opportunity Commission (EEOC), Immigration, Internal Revenue Service (IRS), Job Corps, Medicare, Military, Postal Service, Social Security Administration, Veterans Administration (VA), White House, etc.

STATE GOVERNMENT RESOURCE GUIDE

North Carolina State Government

GOVERNOR-

The Honorable Pat McCrory, Governor
Office of the Governor
20301 Mail Service Center
Raleigh, N.C. 27699-0301
Phone: (919) 733-5811
Fax: (919) 733-2120
www.governor.nc.gov

The Governor is the chief executive for the State of North Carolina.

LT. GOVERNOR-

The Honorable Dan Forest, Lt. Governor
Office of the Lt. Governor
20401 Mail Service Center
Raleigh, N.C. 27699-0401
Phone: (919) 733-7350
Fax: (919) 733-6595
www.lt.gov.state.nc.us

The Lt. Governor is the second highest elected official in the State of North Carolina and is the President and presiding officer of the North Carolina Senate.

SECRETARY OF STATE-

The Honorable Elaine F. Marshall, Secretary of State
Office of the Secretary of State
P.O. Box 29622
Raleigh, N.C. 27626-0622
Phone: (919) 807-2000
www.sosnc.com

The Office of the Secretary of State oversees many of the economic and business-related operations of the state government. The Corporations Division is responsible for the examination, custody and maintenance of the legal documents filed by more than 400,000 corporations, limited partnerships and limited liability companies in the state.

ATTORNEY GENERAL-

The Honorable Roy A. Cooper, Attorney General
North Carolina Department of Justice
9001 Mail Service Center
Raleigh, N.C. 27699-9001
Phone: (919) 716-6400
Fax: (919) 716-6750
www.ncdoj.gov

The Attorney General is the head of the state's Department of Justice, serves as the chief law enforcement officer for the State of North Carolina, and provides legal representation and advice to all state agencies.

Consumer Protection Division: -Toll free 877-5-NO-SCAM or 1-877-566-7226, or (919) 716-6000- responsible for fraud and scam investigations on behalf of North Carolina consumers.

STATE GOVERNMENT RESOURCE GUIDE

ADMINISTRATION-

The Honorable Bill Daughtridge, Secretary
North Carolina Department of Administration
1301 Mail Service Center
Raleigh, N.C. 27699-1301
Phone: (919) 807-2425
Fax: (919) 733-9571
www.doa.nc.gov

The Department of Administration acts as the business manager for the State of North Carolina and oversees such operations as building construction, courier mail, purchasing and contracts, state and federal surplus property, etc.

AGRICULTURE-

The Honorable Steve W. Troxler, Commissioner
North Carolina Department of Agriculture and Consumer Services
1001 Mail Service Center
Raleigh, N.C. 27699-1001
Phone: (919) 707-3000
www.ncagr.gov

The Department of Agriculture and Consumer Services' mission is to promote and improve agriculture, agribusiness and forests; protect consumers and businesses; and conserve farmland and natural resources for the prosperity of all North Carolinians.

AUDITOR-

The Honorable Beth A. Wood, Auditor
Office of the State Auditor
20601 Mail Service Center
Raleigh, N.C. 27699-0601
Phone: (919) 807-7500
Fax: (919) 807-7647
www.ncauditor.net

The Office of the State Auditor provides North Carolina citizens and state leadership with independent, unbiased and professional assessments of whether public resources are being properly accounted for.

State Auditor's Hotline: 1-800-730-TIPS or 1-800-730-8477- investigates allegations of improper governmental conduct by state agencies or state employees within statutory authority.

COMMERCE-

The Honorable Sharon Decker, Secretary
North Carolina Department of Commerce
4301 Mail Service Center
Raleigh, N.C. 27699-4301
Phone: (919) 733-4151
www.nccommerce.com

The Department of Commerce is the state's leading economic development agency, working with local, regional, national and international companies. Programs run by the Department of Commerce include business and community development, employment security, film, international trade, labor and economic analysis, tourism, etc.

Unemployment Insurance Benefits: 1-888-737-0259 (Customer Service line), or online, <https://www.ncesc1.com/individual/webinitialclaims/applybegin.asp>

STATE GOVERNMENT RESOURCE GUIDE

North Carolina Utilities Commission: The oldest regulatory body in state government which regulates electric, telephone, natural gas, water, and transportation. There are seven Utility Commission members, who serve six-year terms appointed by the governor- the Chairman serves as chief executive officer with a four-year term, <http://www.ncus.net>

The Public Staff's Consumer Complaints Division: 919-733-9277 or toll free in N.C. 1-866-380-9816, is responsible for assisting the public with complaints against regulated public utilities, <http://www.pubstaff.commerce.state.nc.us/pscons/pscser.htm>

CULTURAL RESOURCES-

The Honorable Susan W. Kluttz, Secretary
North Carolina Department of Cultural Resources
4601 Mail Service Center
Raleigh, N.C. 27699-4601
Phone: (919) 807-7300
Fax: (919) 733-1620
www.ncdcr.gov

The Department of Cultural Resources recognizes and promotes cultural awareness and heritage through its various programs in the arts, history and state libraries.

EDUCATION-

The Honorable June Atkinson, Superintendent
North Carolina Department of Public Instruction
6301 Mail Service Center
Raleigh, N.C. 27699-6301
Phone: (919) 807-3430
www.ncpublicschools.org

The Department of Public Instruction is charged with implementing the state's public school laws and the State Board of Education's policies and procedures governing pre-kindergarten through 12th grade public education.

ENVIRONMENT AND NATURAL RESOURCES-

The Honorable John E. Skvarla, III, Secretary
North Carolina Department of Environment and Natural Resources
1601 Mail Service Center
Raleigh, N.C. 27699-1601
Phone: (919) 707-8600, or toll free(877) 623-6748
www.ncdenr.gov

The primary mission of the Department of Environment and Natural Resources is to protect North Carolina's environment and natural resources. To report an environmental emergency, please call 1-800-858-0368.

HEALTH AND HUMAN SERVICES-

The Honorable Aldona Wos, Secretary
North Carolina Department of Health and Human Services
2001 Mail Service Center
Raleigh, N.C. 27699-2001
Phone: (919) 855-4800
Fax: (919) 715-4645
www.ncdhhs.gov

The Department of Health and Human Services is responsible for ensuring the health, safety and well-being of all North Carolinians, providing human service needs for special

STATE GOVERNMENT RESOURCE GUIDE

populations including individuals who are deaf, blind, developmentally disabled and mentally ill, and helping poor North Carolinians achieve economic independence.

DHHS Customer Service Hotline: 1-800-662-7030 - Inquire here to find the appropriate health and human service program(s) and/or person(s) to assist you.

INSURANCE-

The Honorable Wayne Goodwin, Commissioner
North Carolina Department of Insurance
1201 Mail Service Center
Raleigh, N.C. 27699-1201
Phone: (919) 807-6750
www.ncdoi.com

The Department of Insurance provides services to the people of North Carolina by regulating the insurance industry, licensing insurance professionals and others, educating consumers about different types of insurance, handling consumer complaints, etc.

Consumer Services Division: 1-800-546-5664, toll free in N.C. only or (919) 807-6750 - answers questions about insurance-related issues.

Health Insurance Smart NC: 877-885-0231, toll free in N.C. only, or (919) 807-6860, or Fax: (919) 807-6865 - answers questions regarding most health insurance issues.

Seniors' Health Insurance Information Program (SHIIP): 1-800-443-9354 or (919) 807-6900, Monday thru Friday, from 8:00 a.m. to 5:00 p.m. - answers questions regarding most Medicare insurance issues.

LABOR-

The Honorable Cherie L. Berry, Commissioner
North Carolina Department of Labor
1101 Mail Service Center
Raleigh, N.C. 27699-1101
Phone: (919) 807-2796
www.nclabor.com

The Department of Labor is charged with promoting the "health, safety and general well-being" of more than four million workers in the State of North Carolina. Its operations consist of three divisions: Administration, Occupational Safety and Health, and Standards and Inspections.

Occupational Safety and Health (OSH) Complaint Desk: 1-800-NC-Labor or 1-800-625-2267 (in-state only), or (919) 779-8560 - to file a complaint regarding workplace safety or report hazardous conditions at your worksite. Web site information: <http://www.nclabor.com/osh/compliance/complaints/complaint.htm>.

LEGISLATURE-

North Carolina General Assembly
Legislative Building
16 W. Jones Street
Raleigh, N.C. 27601
Phone: (919) 733-4111
www.ncga.state.nc.us

The North Carolina General Assembly (NCGA) is made of two bodies or houses; the Senate, which has 50 members; and the House of Representatives, which consists of 120 members. Each legislator represents either a Senatorial District or a House District. Laws of North Carolina, known as statutes, are made by the General Assembly. Please

STATE GOVERNMENT RESOURCE GUIDE

reference the NCGA web site, www.ncga.state.nc.us, to access information on members, legislation, committees, etc.

The Honorable Philip E. Berger
Senate President Pro Tempore
North Carolina Senate District 26
2008 Legislative Building
Raleigh, N.C. 27601-2808
Phone: (919) 733-5708
Fax: (919) 733-8740
Phil.Berger@ncleg.net

President Pro Tem Berger is the highest ranking officer of the North Carolina General Assembly and leader of the North Carolina Senate.

The Honorable Thom Tillis
Speaker of the House
North Carolina House District 98
2304 Legislative Building
Raleigh, N.C. 27601-1096
Phone: (919) 733-3451
Fax: (919) 715-0772
Thom.Tillis@ncleg.net

Speaker Tillis is the presiding officer and leader of the North Carolina House of Representatives.

The Honorable Joel D. M. Ford
North Carolina Senate District 38
1119 Legislative Building
Raleigh, N.C. 27601-2808
Phone: (919) 733-5955
Fax: (919) 754-3254
Joel.Ford@ncleg.net

Senator Ford represents Senate District 38 in southwest Mecklenburg County.

The Honorable Beverly M. Earle
North Carolina House District 101
514 Legislative Office Building
Raleigh, N.C. 27603-5925
Phone: (919) 715-2530
Fax: (919) 754-3158
Beverly.Earle@ncleg.net

Representative Earle represents House District 101 in Mecklenburg County

The Honorable Charles Jeter
North Carolina House District 92
1002 Legislative Building
Raleigh, N.C. 27601-1096
Phone: (919) 733-5654
Fax: (919) 754-3210
Charles.Jeter@ncleg.net

Representative Jeter represents House District 92 in Mecklenburg County

STATE GOVERNMENT RESOURCE GUIDE

PERSONNEL-

Mr. Neal Alexander, Director
Office of State Human Resources
1331 Mail Service Center
Raleigh, N.C. 27699-1331
Phone: (919) 807-4800
Fax: (919) 733-0653
www.oshr.state.nc.gov

The mission of the Office of State Human Resources (formerly Office of State Personnel) is to provide high quality human resources services that enable agencies and universities to attract, motivate, develop and retain a competent, diverse workforce to meet their business objectives. Visit the State Personnel web site, www.oshr.state.nc.gov, to view state government employment opportunities.

PUBLIC SAFETY-

The Honorable Frank Perry, Secretary
North Carolina Department of Public Safety
4201 Mail Service Center
Raleigh, N.C. 27699-4201
Phone: (919) 733-2126
Fax: (919) 733-8477
www.ncdps.gov

The overall mission of the Department of Public Safety is to improve the quality of life for North Carolinians by reducing crime and enhancing public safety. In addition to natural disasters, the Department oversees prisons and is constantly updating plans and providing training for local officials to respond to emergencies such as terrorism, communicable diseases, nuclear power plant incidents and civil unrest.

REVENUE-

The Honorable Lyons Gray, Secretary
North Carolina Department of Revenue
P.O. Box 871
Raleigh, N.C. 27602
Phone: (919) 733-7736
www.dornc.com

The Department of Revenue's mission is to administer the tax laws and collect the taxes due the State in an impartial, uniform and efficient manner.

Individual Income Tax Refund questions: 1-877-252-4052

General Information (ex. Corporate & Franchise Tax, Sales & Use Tax, Tax Payments, Tax Forms, etc.): 1-877-252-3052

Tax Fraud Hotline: 1-800-232-4939

STATE GOVERNMENT RESOURCE GUIDE

TRANSPORTATION-

The Honorable Anthony Tata, Secretary
North Carolina Department of Transportation
1501 Mail Service Center
Raleigh, N.C. 27699-1501
Phone: (919) 707-2800
www.ncdot.gov

The Department of Transportation (DOT) serves to connect people and places safely and efficiently, with accountability and environmental sensitivity while enhancing the economy, health and well-being of North Carolina. Nineteen men and women from across the state make up the North Carolina Board of Transportation. Each member represents a specific Transportation Division or at-large area of interest and works with NC DOT staff members to make decisions about transportation priorities.

DOT Customer Service Office: 1-877-DOT-4YOU or 1-877-368-4968, Monday through Friday, from 8:00 a.m. to 5:00 p.m., with extended hours as necessary for emergencies - answers the Department's toll-free customer service line.

Division of Motor Vehicles (DMV): (919) 715-7000, Monday through Friday, from 8:00 a.m. to 5:00 p.m. - answers questions about issues such as driver license renewal, vehicle registration, etc.

TREASURY -

The Honorable Janet Cowell, Treasurer
Office of the State Treasurer
325 North Salisbury Street
Raleigh, N.C. 27603-1385
Phone: (919) 508-5176
www.nctreasurer.com

The mission of the State Treasurer's Office is to exercise fiduciary oversight and provide outstanding customer service that provides value to, and instills confidence by, the state's citizens, customers, and financial community. The State Treasurer's Office is responsible for oversight of the retirement fund for active and retired state employees.

*Firemen's and Rescue Squad Workers' Pension Fund: 1-877-508-5360 or (919) 508-5360
Retirement Systems Division (Active Employees): 1-866-627-5267 - for questions about retirement, send an email that includes name, mailing address, phone number and inquiry to nc.retirement@nctreasurer.com.*

Benefit Recipients Information (Retirees, Beneficiaries, Disability Recipients): (919) 733-4191

Unclaimed Property (NC Cash Program): visit the State Treasurer's Office web site, https://www.nctreasurer.com/Claim-Your-Cash/Claim-Your-NC_Cash/Pages/default.aspx.