

# Homeless Services Continuum

## Outreach, Intake, Referrals

ACCESS  
Urban Ministry Center  
Crisis Assistance Ministries  
Mecklenburg County:  
Homeless Support Services  
Department of Social Services  
Mental Health/Substance Abuse/DD Services  
*All HSN Partners make referrals*

Housing First APPROACH: from streets to housing, low-demand at entry, intensive services

## Housing First Model of Supportive Housing

(Subsidy + Supports; low demand at entry)  
Urban Ministry Center's Homeless to Homes  
Upcoming: Moore Place

## Emergency Shelter

Salvation Army Center of Hope  
Uptown Shelter  
Emergency Winter Shelter  
Urban Ministry Center's Room *In* the Inn  
The Relatives (youth)

## Transitional Shelter

Salvation Army Center of Hope  
Uptown Shelter  
Salvation Army ARC (men)  
Charlotte Rescue Mission  
Charlotte Emergency Housing  
Family Promise  
Charlotte Emergency Housing  
*Additional partners not shown*

## Supportive Housing – Transitional

(Subsidy + Supports)

Charlotte Emergency Housing  
YWCA – Women in Transition  
YWCA - Families Together  
Charlotte Rescue Mission  
Urban Ministry Center's SABER Program  
Community Link    Hope Haven  
Salvation Army Hampton Creste  
Charlotte Housing Authority – Family Self Sufficiency  
Workforce Initiative for Supportive Housing (WISH)  
Room At The Inn (Maternity Home)  
*Additional partners not shown*

## Permanent, Affordable Housing

(Subsidy only)

Charlotte Housing Authority  
Charlotte Mecklenburg Housing Partnership

~ OR ~

## Supportive Housing – Permanent

(Subsidy + Supports)

Meck Co AMH - Shelter Plus Care  
St. Peter's Homes-McCreesh Place  
NCDHHS – Targeted Key Units  
Hope Haven

~ AND ~

Transitional w/option to stay upon completion:  
WISH ~ Hampton Creste

**10-Year Plan to End Homelessness calls for  
2500 units of Permanent Supportive Housing;  
500 for chronically homeless**

## Support Services

Beyond services provided by shelters & supportive housing:

\* Area Mental Health/Substance Abuse/Developmental Disabilities Community of Support Providers \*  
A Child's Place \* ACCESS \* Crisis Assistance Ministry \* Community Link \* ECO \* United Family Services  
Mecklenburg County DSS \* Homeless Support Services \* Community Health Services \* Lutheran Family Services \*  
Jacob's Job Ladder \* Vocational Rehabilitation \* Goodwill Industries \* Community Culinary School of Charlotte \* CPCC  
*Additional partners not shown*